Driving Innovation in Crisis Management for European Resilience

SOCRATES OC

SOLUTION PRESENTATION FOR TRIAL 1

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16/04/2018, Warsaw

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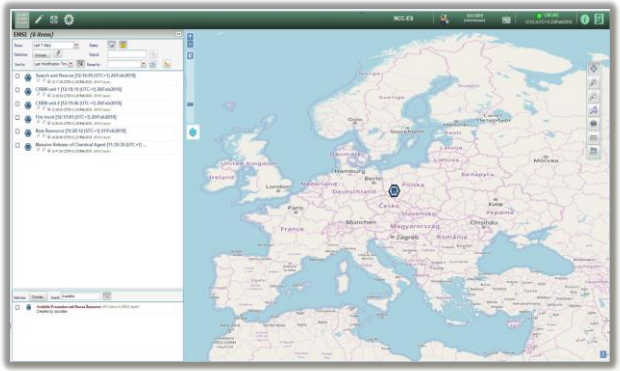
C3 SUPPORT SOLUTION FOR OPERATION CENTRES



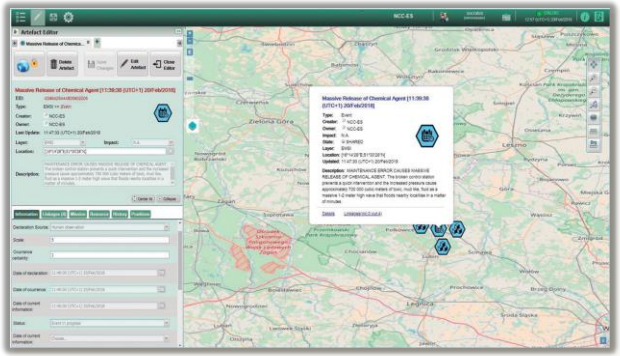
Effective incident response needs

- structured **command and control** and
- efficient **coordination and cooperation**

amongst organizations, agencies and other parties.

(ISO 2230 - Societal security — Emergency management — Requirements for incident response)

Socrates OC supports *C3* and *decision-making* process by providing *COP-based* sharing of situational awareness and tasking & resource management features in crisis scenarios.



It enables setting up a network of *Operations Centres* based on the exchange of relevant information about the operational situation which is displayed on a GIS-supported COP

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MAIN FEATURES

Socrates OC is a shared situational awareness tool developed by **GMV** which depicts the Common Operational Picture in a CM scenario.

It allows data exchange between different *Socrates OC* instances, enabling the reporting and tracking of events and inter-organizational tasking (mission assignment) and resource management (request, offer and transfer of resources).

- ***Events*** and their associated ***missions*** and ***resources*** are displayed in a GIS (Geographic Information System).
- Data about them are stored in a DB fully compliant with ISO's **EMSI** (*Emergency Management Shared Information*) – one of the standards supported by the test bed –.
- These data are replicated amongst connected *Socrates OC* instances, which can additionally interact for tasking and resource management.

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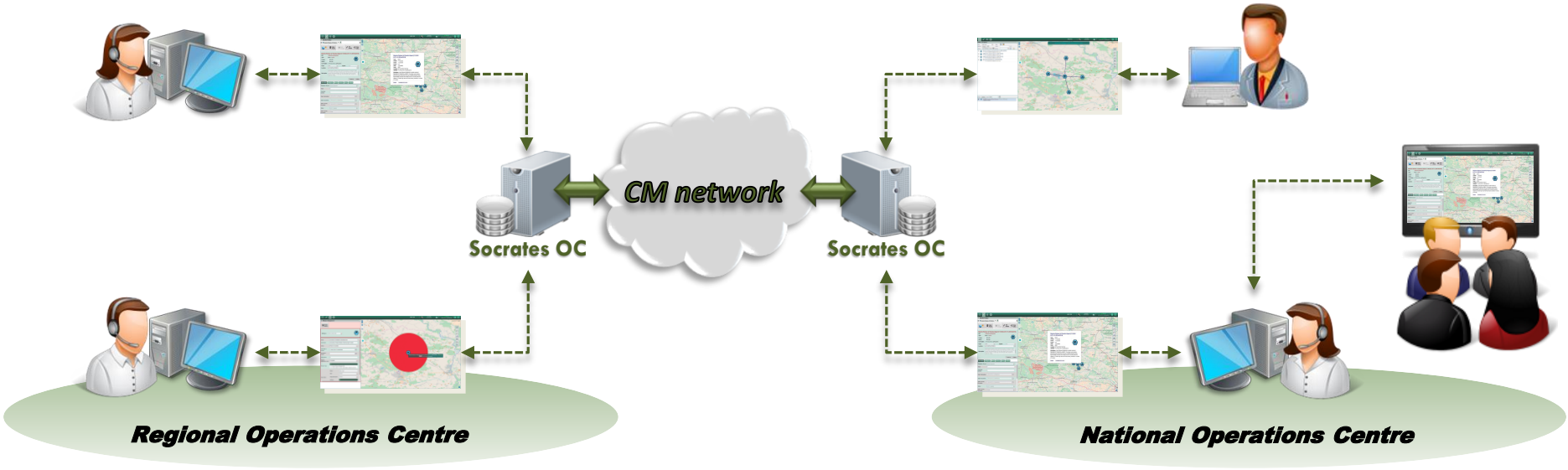
CRISIS MANAGEMENT NETWORK



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TRIAL 1 PERSPECTIVE

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CM FUNCTIONS ADDRESSED

CM Function	User stories
Maintain shared situational awareness	**The solution can be used to:** • (automatically) collect, store and share *operational information* about the crisis situation (including events, related missions and resources) and • visualize this *operational information* in a situation map, **so that:** • *shared situational awareness* amongst *Operations Centres* is improved, • helping crisis managers and incident commanders *make better informed decisions* based on the current operational situation
Support C3 decision making	
Conduct coordinated tasking and resource management	**The solution can be used to:** • monitor resources (including their status and positions) and • check their availability and request them to other nodes in the CM network, **so that:** • resources can be more efficiently allocated to missions and events and • the existing needs can be more reliably determined and efficiently satisfied
	The solution can be used to: • create own missions and monitor their progress, and • assign missions to other nodes in the CM network, **so that:** • several OCs can contribute in a coordinated way to the joint effort

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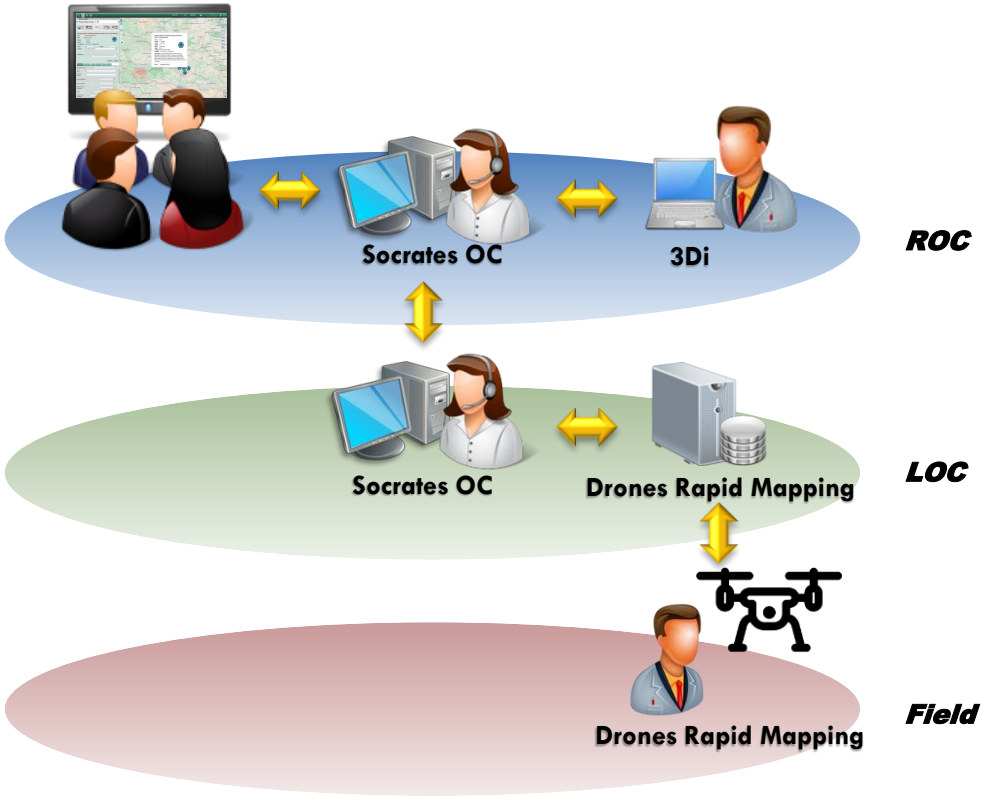
OPERATIONAL PERSPECTIVE

Example:

- **Two levels of command:**

  Regional & Local Operations Centres.
- **Cross-border**:

  Replication of this structure (or part of it) in two countries.
- **On-field assets.**



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SCENARIO-BASED EXAMPLE

Scenario

An error during maintenance incapacitates a control station for pipeline pressure causing a rupture in a toxic chemical pipe which releases a massive amount of a fluid mud like chemical.

Some requirements

- Monitoring the status of available resources
- Request for neutralization substances
- Dispose resources for tasks
- Ask for collaboration to face the event

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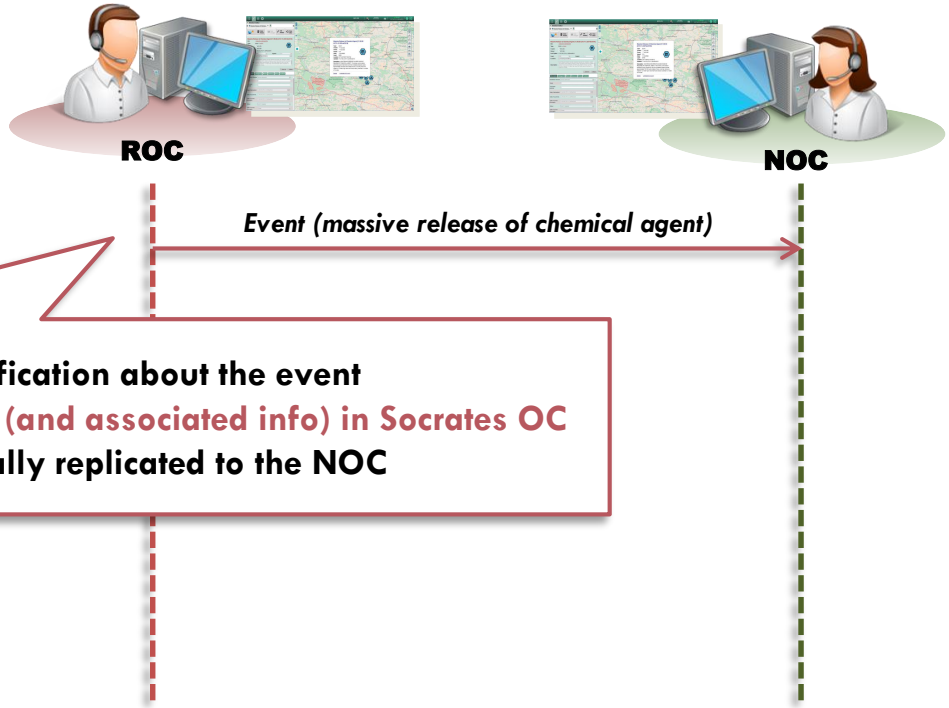
SCENARIO-BASED EXAMPLE



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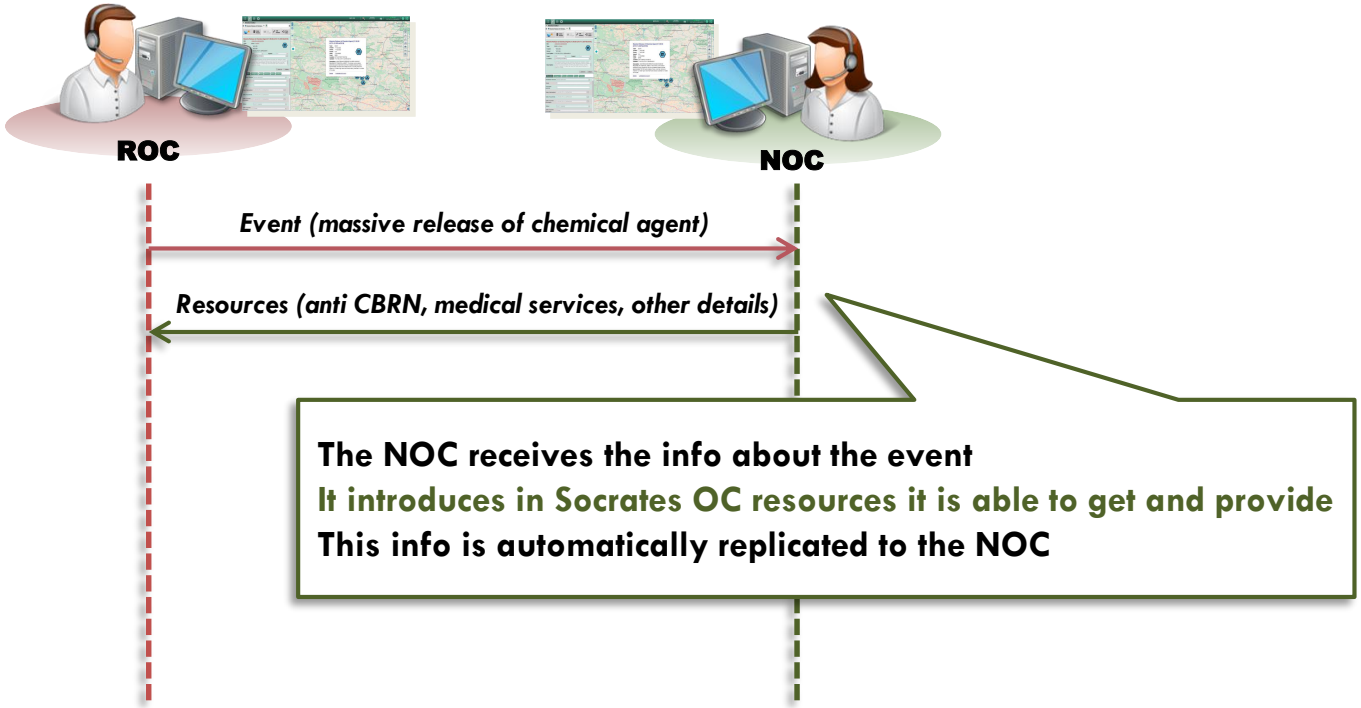

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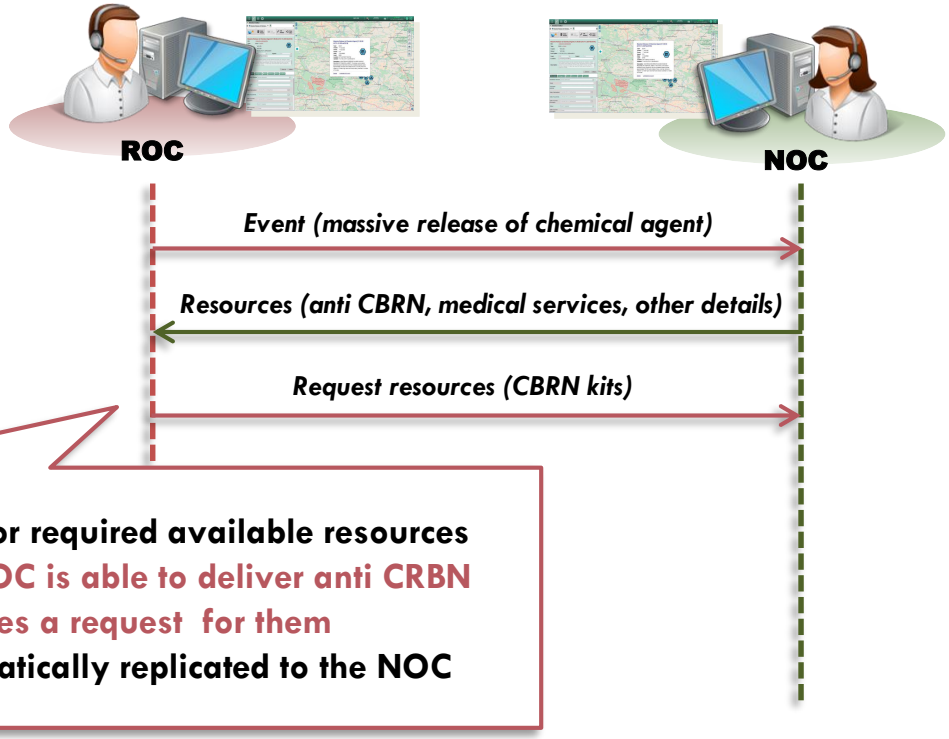

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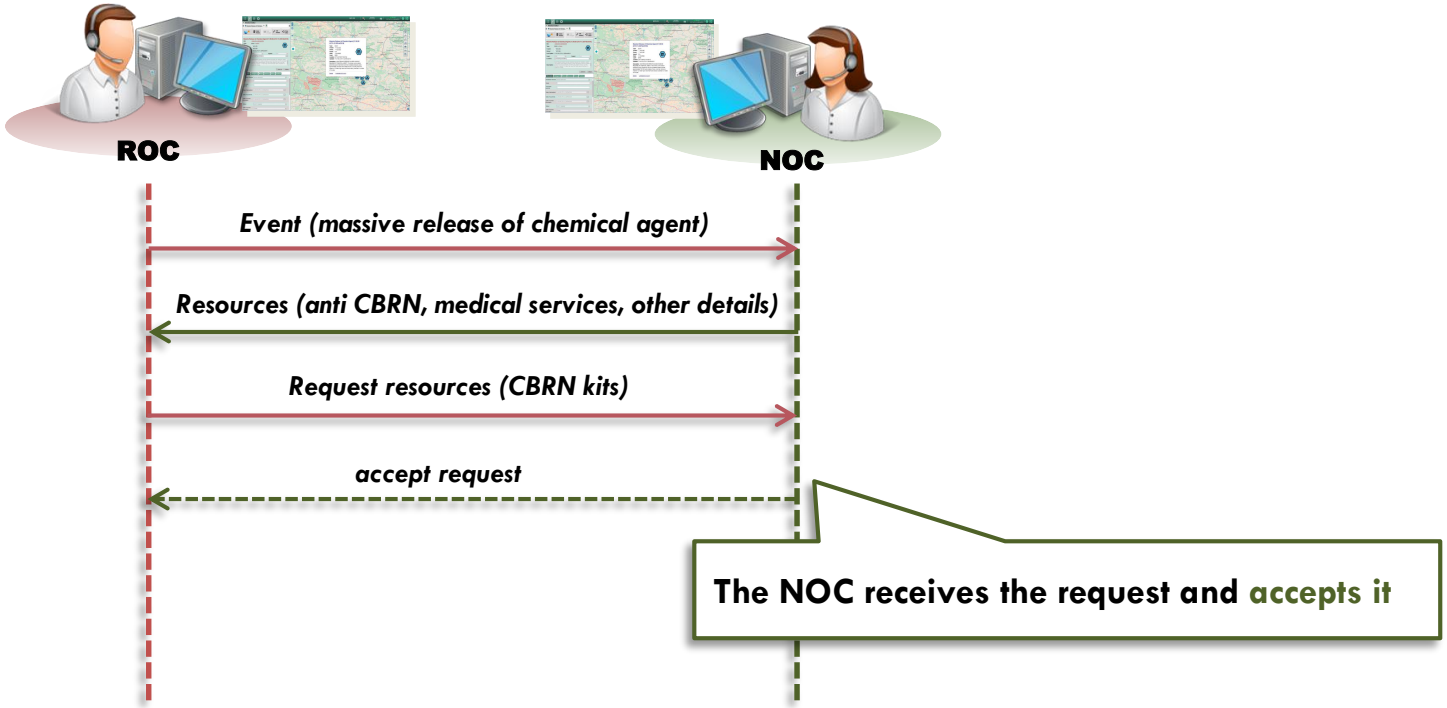

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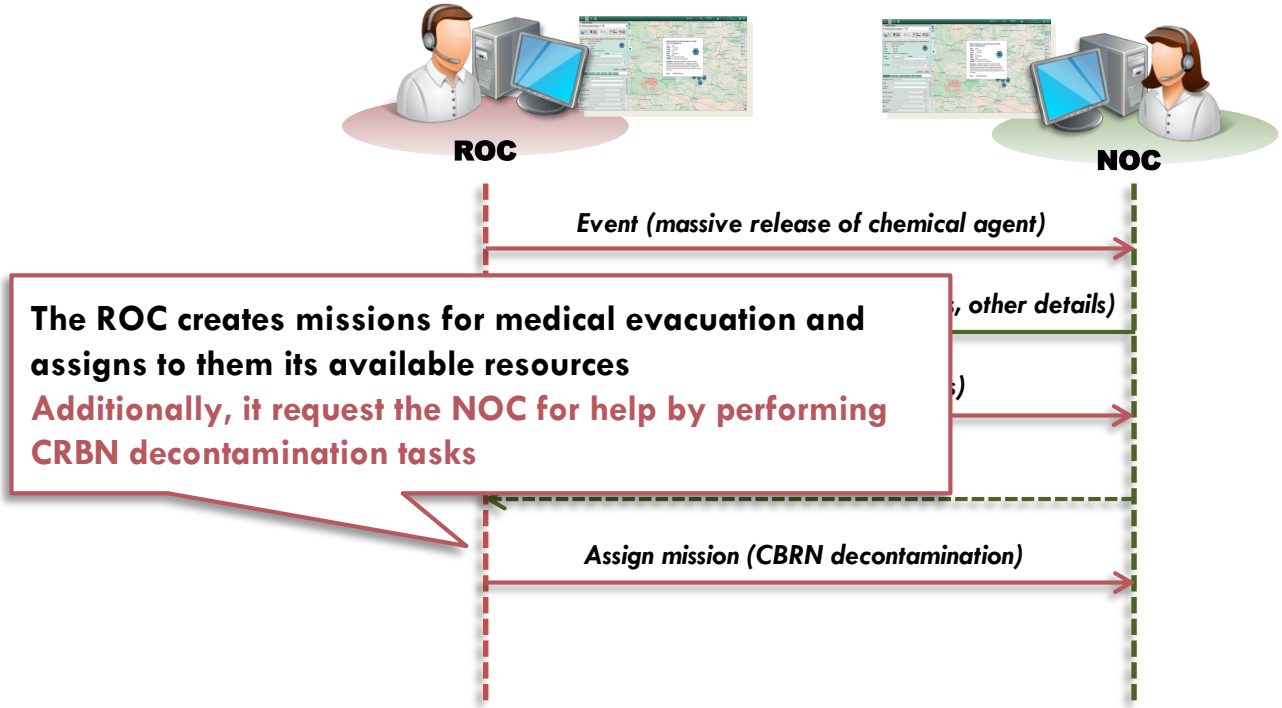

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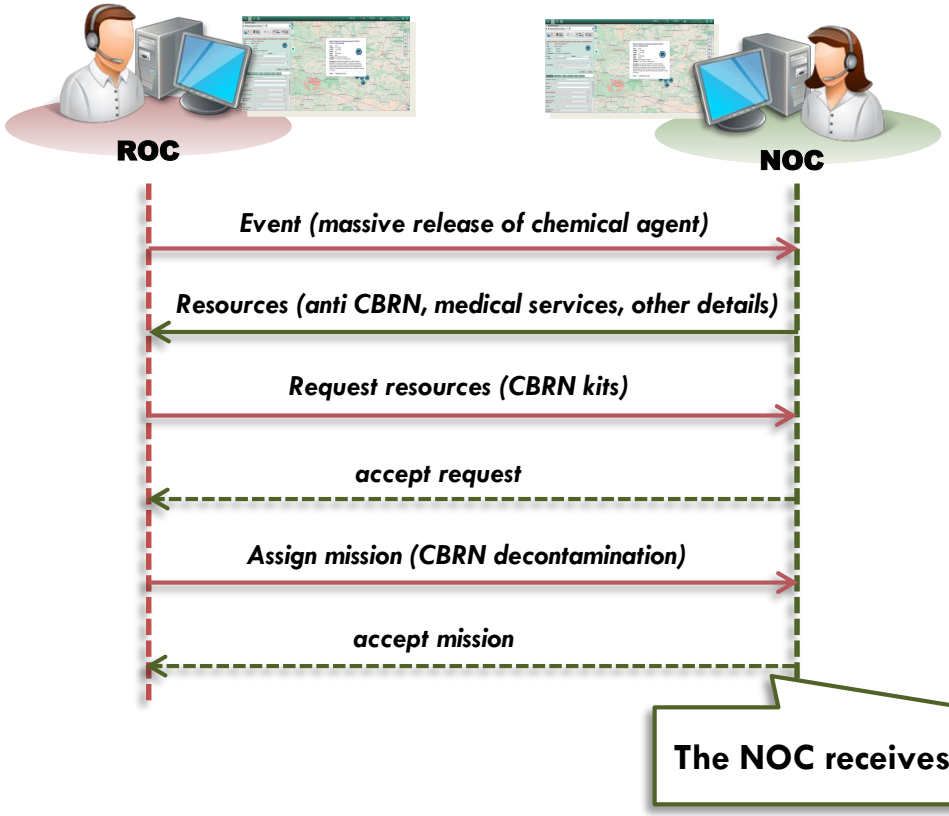

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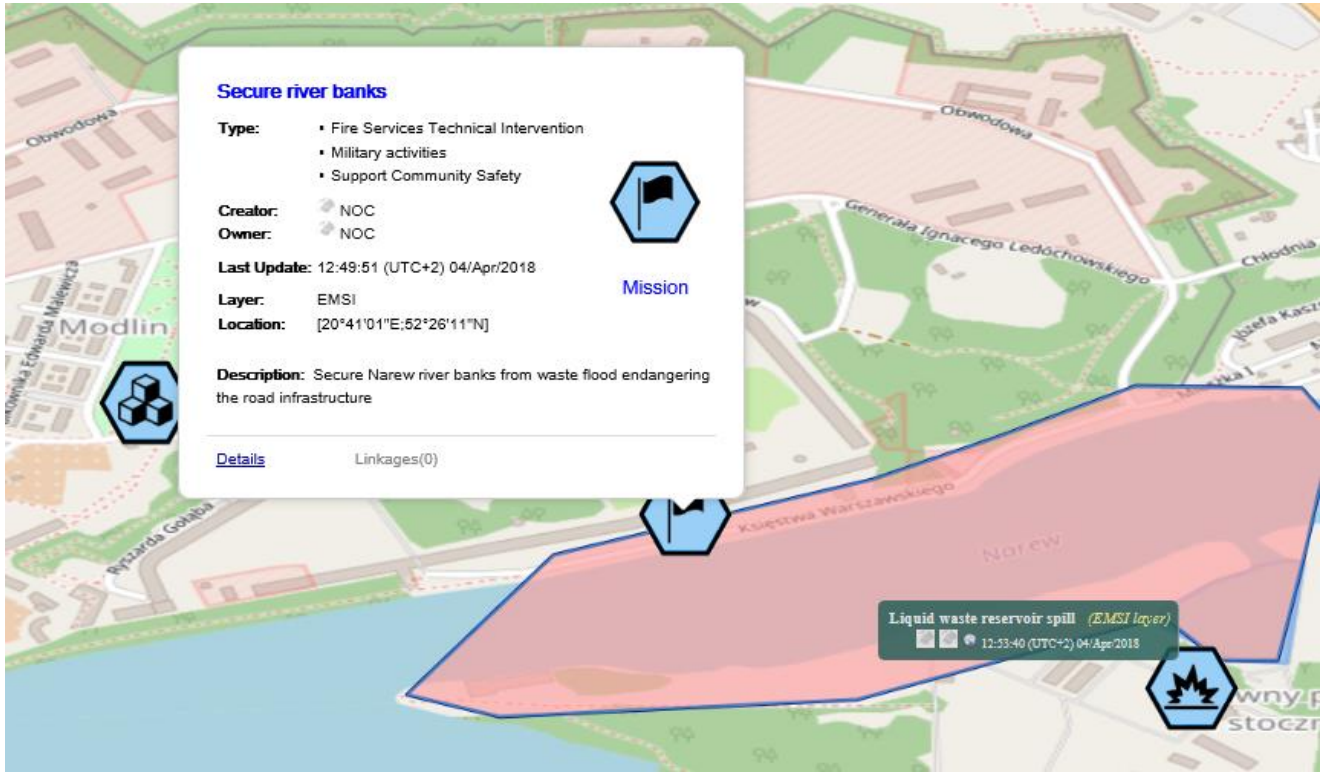
RECREATION OF THE INCIDENT IN COP



THANK YOU.

ANY QUESTION?

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